

















National Indicator Performance 2009/10

Quarterly collected NIs		Current performance								Q4 Traffic Light	Year end to date					
PI Code & Short Name	Last Update	Q1 2009/10		Q2 2009/10		Q3 2009/10		Q4 2009/10		Q4 2009/10	2009/10			Annual Target 2009/10	All DCs - TQ 2009/10	All DCs - Median 2009/10
		Value	Target	Value	Target	Value	Target	Value	Target	Status	Value	Forecast	Status			
NI 157a * Processing of planning applications: Major applications (was BV109a)	Q4 2009/10	50.00%	65.00%	66.67%	65.00%	87.50%	65.00%	50.00%	65.00%		66.67%			65.00%		
NI 155 * Number of affordable homes delivered (gross)	Q4 2009/10	38	55	53	55	62	55	26	55		179	197		220		
NI 157b * Processing of planning applications: Minor applications (was BV109b)	Q4 2009/10	79.25%	88.00%	86.79%	88.00%	96.77%	88.00%	83.33%	88.00%		85.55%			88.00%		
NI 157c * Processing of planning applications: Other applications (was BV109c)	Q4 2009/10	96.83%	94.00%	94.37%	94.00%	92.54%	94.00%	93.44%	94.00%		94.28%			94.00%		
NI 193 * Percentage of municipal waste land filled	Q4 2009/10	54.86%	56.00%	54.68%	56.00%	55.82%	56.00%	58.42%	56.00%		58.42%			56.00%		
NI 192 * Percentage of household waste sent for reuse, recycling and composting	Q4 2009/10	48.85%	46.00%	48.59%	46.00%	47.56%	46.00%	45.89%	46.00%		45.89%			46.00%		
NI 181 * Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	Q4 2009/10	12.1	10.0	8.3	9.5	7.4	9.5	3.1	9.5		7.7			9.5		
NI 182 Satisfaction of business with local authority regulation services	Q4 2009/10	67%	65%	71%	65%	76%	65%	75%	65%		75%			65%		

Appendix C - National Indicator Set year end performance 2009/10



Quarterly collected NIs		Current performance								Q4 Traffic Light	Year end to date					
PI Code & Short Name	Last Update	Q1 2009/10		Q2 2009/10		Q3 2009/10		Q4 2009/10		Q4 2009/10	2009/10			Annual Target 2009/10	All DCs - TQ 2009/10	All DCs - Median 2009/10
		Value	Target	Value	Target	Value	Target	Value	Target	Status	Value	Forecast	Status			
NI 191 Residual household waste per household	Q4 2009/10	128	140	253	260	370	390	491	515		491			515		
NI 154 Net additional homes provided	Q3 2009/10	93	95	91	90	105	93		92		289			370		
NI 156 Number of households living in temporary accommodation	Q4 2009/10	7	14	8	14	9	14	5	14		5			14	9	21
NI 184 Food establishments in the area which are broadly compliant with food hygiene law	Q4 2009/10	83%	79%	83%	79%	86%	79%	88%	79%		88%			79%		
NI 195a * Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter	Q4 2009/10	N/A		4%	5%	2%	6%	6%	7%		6%			7%		
NI 195b * Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus	Q4 2009/10	N/A		19%	12%	12%	16%	15%	18%		15%			18%		
NI 195c * Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti	Q4 2009/10	N/A		1%	1%	1%	1%	0%	1%		0%			1%		
NI 195d * Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	Q4 2009/10	N/A		0%	1%	0%	1%	0%	1%		0%			1%		



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PI Code & Short Name	Last Update	Q1 2009/10		Q2 2009/10		Q3 2009/10		Q4 2009/10		Q4 2009/10	2009/10			Annual Target 2009/10	All DCs - TQ 2009/10	All DCs - Median 2009/10
		Value	Target	Value	Target	Value	Target	Value	Target	Status	Value	Forecast	Status			
NI 180 The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	Q4 2009/10	1105.5		305.0		727.6		1561.9			3591.7				1324.9	1133.7














Yearly collected NIs		Year end to date			
PI Code & Short Name	Last Update	2009/10		Status	Annual Target 2009/10
		Value	Forecast		
NI 14 Avoidable contact: the proportion of customer contact that is of low or no value to the customer	2009/10	10.9%			10.0%
NI 196 * Improved street and environmental cleanliness – fly tipping (was BV199d)	2009/10	1			4
NI 187(i) Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (i) Low energy efficiency	2009/10	9%			11%
NI 188 * Planning to Adapt to Climate Change	2009/10	2			2
NI 197 * Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	H1 2009/10	16%			16%
NI 179 Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year	H1 2009/10	£1,196,520			£1,165,812

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Yearly collected NIs		Year end to date			
PI Code & Short Name	Last Update	2009/10			Annual Target 2009/10
		Value	Forecast	Status	
NI 35 Building resilience to violent extremism	2009/10	2			1
NI 187(ii) Tackling fuel poverty – % of people receiving income based benefits living in homes with a high energy efficiency rating: (ii) High energy efficiency	2009/10	29%			23%
NI 170 Previously developed land that has been vacant or derelict for more than 5 years	2008/09	No figure available for 2009/10. Indicator deleted in 2010/11 as part of the 2010 Budget.			1.00%
NI 185 * CO2 reduction from local authority operations	2008/09	Baseline set in 2008/09. Data currently being collated for 2009/10 for submission in July. Target agreed through the Council's Carbon Management Plan.			
NI 186 * Per capita reduction in CO2 emissions in the LA area	2007/08	Data for 2008/09 and 2009/10 not yet available.			
NI 194a Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations - PM10 reduction		Baseline set in 2008/09. Data currently being collated for 2009/10 for submission in July.			
NI 159 Supply of ready to develop housing sites	2009/10	Data not available at time of publication.			100.0%

Biennially collected NIs		Year end to date									
PI Code & Short Name	Last Update	2008/09		Annual Target 2008/09	All DCs - TQ 2008/09	All DCs - Median 2008/09	2009/10		Annual Target 2009/10	All DCs - TQ 2009/10	All DCs - Median 2009/10
		Value	Status				Value	Status			
NI 4 * % of people who feel they can influence decisions in their locality	2008/09	25.5%		30.0%	30.6%	27.8%					
NI 41 * Perceptions of drunk or rowdy behaviour as a problem	2008/09	34.5%		28.9%	20.8%	25.2%					

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Biennially collected NIs		Year end to date									
PI Code & Short Name	Last Update	2008/09		Annual Target 2008/09	All DCs - TQ 2008/09	All DCs - Median 2008/09	2009/10		Annual Target 2009/10	All DCs - TQ 2009/10	All DCs - Median 2009/10
		Value	Status				Value	Status			
NI 1 % of people who believe people from different backgrounds get on well together in their local area	2008/09	74.3%		75.1%	82.8%	80.0%					
NI 5 Overall/general satisfaction with local area	2008/09	76.5%		75.0%	88.2%	84.4%					
NI 17 * Perceptions of anti-social behaviour	2008/09	20.1%		32.0%	11.4%	14.9%					
NI 42 * Perceptions of drug use or drug dealing as a problem	2008/09	34.8%		49.0%	19.8%	24.1%					
NI 2 % of people who feel that they belong to their neighbourhood	2008/09	52.6%			66.1%	61.8%					
NI 3 Civic participation in the local area	2008/09	11.8%			15.9%	13.8%					
NI 6 Participation in regular volunteering	2008/09	23.5%			28.7%	24.8%					
NI 27 Understanding of local concerns about anti-social behaviour and crime issues by the local council and police	2008/09	27.3%			26.5%	24.4%					
NI 37 Awareness of civil protection arrangements in the local area	2008/09	12.8%			18.6%	15.0%					
NI 139 The extent to which older people receive the support they need to live independently at home	2008/09	27.8%			34.1%	30.7%			27.8%		
NI 140 Fair treatment by local services	2008/09	72.6%			78.7%	76.0%					
NI 21 * Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	2008/09	28.2%			29.5%	26.7%					
NI 22 Perceptions of parents taking responsibility for the behaviour of their children in the area	2008/09	29.2%			36.3%	31.8%					

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Biennially collected NIs		Year end to date									
PI Code & Short Name	Last Update	2008/09		Annual Target 2008/09	All DCs - TQ 2008/09	All DCs - Median 2008/09	2009/10		Annual Target 2009/10	All DCs - TQ 2009/10	All DCs - Median 2009/10
		Value	Status				Value	Status			
NI 23 Perceptions that people in the area treat one another with respect and consideration	2008/09	29.8%			21.3%	25.6%					
NI 119 Self-reported measure of people's overall health and wellbeing	2008/09	77.0%			80.1%	77.6%					
NI 138 Satisfaction of people over 65 with both home and neighbourhood	2008/09	82.8%			89.4%	86.9%					